

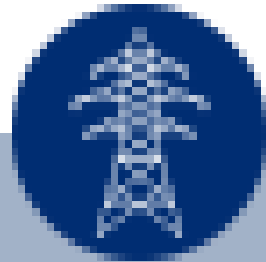
Annual Engagement Plan Consultation

Feedback Report

July 2025



Introduction



Who we are

SSEN Transmission is responsible for maintaining and investing in the high voltage electricity transmission network across the north of Scotland. Learn more about our work at ssen-transmission.co.uk



About the Annual Engagement Plan

Each year, we listen to our stakeholders to understand what matters most. Your feedback helps shape our **Annual Engagement Plan**, which outlines the key themes and engagement activities we'll prioritise over the coming year.

In June 2025, we invited feedback on our draft plan. This report summarises what we heard and how we've responded to ensure our engagement remains transparent, inclusive, and impactful.

Our Stakeholders



Our **Stakeholder Engagement Strategy** sets out our commitment to meaningful, collaborative engagement.

Stakeholders within these groups will evolve as we transition to meet the changing needs of our network.

By developing a full picture of our stakeholders and understanding exactly who they are, we tailor our engagement with each audience, on every activity, by level of influence, interest, impact, knowledge and value.

Your feedback confirms that our current stakeholder groups remain relevant and representative. We will continue to monitor and refresh our stakeholder groups to ensure our engagement continues to be timely, accessible, and effective.

Taking into consideration all feedback received from our stakeholders, we have updated our Draft Annual Engagement Plan and published our final Annual Engagement Plan 2025/26 on the SSEN Transmission web site.



Customers



Traditional and
Digital Media



Investors



Landowners and
Occupiers



Government Bodies
and Statutory
Consultees



Special Interest
Groups



Internal
Stakeholders

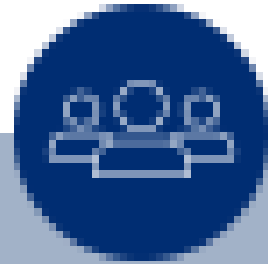


Communities



Industry, Suppliers
and Partners

The engagement process



Who we reached

Over 3106 stakeholders were invited to participate via our stakeholder database and direct outreach by our teams.



How we engaged

Stakeholders were contacted by email. Details of the consultation were also posted on the SSEN Transmission website and social media channels.



When we engaged

The consultation was open to responses on our website from 11 to 30 June 2025. After the consultation closed, we collated and analysed all the feedback received via email, survey responses, and directly to our teams.



Stakeholder participation

68 stakeholders responded, with 45 completing the full survey and 23 completing selected questions. We remain committed to broadening participation and will continue to explore new ways to reach underrepresented voices.

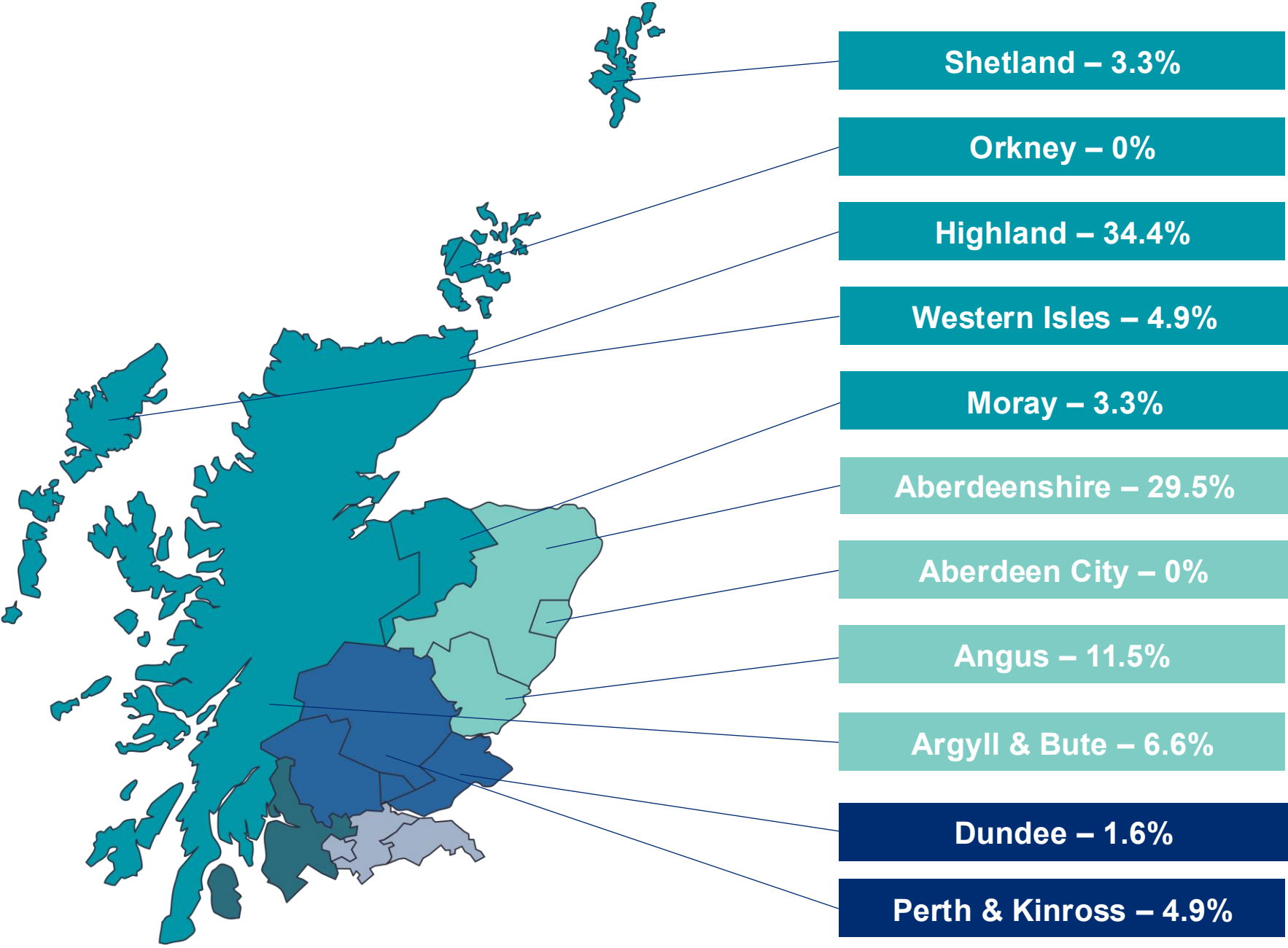
Location of participants



The majority of participants who took part in our consultation reside in the Highland and Aberdeenshire local authority areas. Whilst seven participants did not divulge their location, data collected shows a low level of responses from several key areas.

Our stakeholder and community teams are working to increase feedback from these areas to find out what matters most to these important communities.

We encourage as many of our stakeholders to engage with us. Our consultation events will continue to be hosted across geographic regions where our projects are taking place, with all stakeholders invited to view prospective plans, maps and documentation and to give feedback.



Your priorities

Our Draft Annual Engagement Plan divided our engagement priorities into eight key themes. The consultation survey asked our stakeholders to evaluate the importance of the themes included in our plan.

Stakeholders validated the eight key themes in our draft plan. All themes scored highly, confirming their relevance.

We looked at each category, taking into account those with a score of 3 and above, with close scoring highlighting that all our priorities were deemed to be important or very important.

Top-rated themes included:

- ✓ **Leaving a Positive Legacy**
- ✓ **Customer Engagement**
- ✓ **Engaging Our People**
- ✓ **Pathway to 2030**

We'll use this insight to refine our engagement activities, ensuring they reflect your priorities and support our shared transition to net zero.

Priority	Theme	Summary	Example Stakeholder Groups
1	Staying safe	<ul style="list-style-type: none"> Promoting safety as a priority in all our work Pathway to 2030 Safety, Health, and Wellbeing strategy 	All stakeholders including Pathway to 2030 Safety Health and Wellbeing steering group, SSE Group partners
2	Pathway to 2030	<ul style="list-style-type: none"> A portfolio of projects to increase capacity of the transmission network in the north of Scotland to deliver net zero targets and energy security 	Communities, landowners/occupiers, decision makers, regulators, supply chain, elected officials, other business sectors, public bodies
3	Leaving a positive lasting legacy	<ul style="list-style-type: none"> Community benefits Housing Strategy Environmental improvement 	Local authorities, local communities, housing associations, community groups/organisations, supply chain, recreational organisations, nature charities
4	Our regulatory business plans	<ul style="list-style-type: none"> RIIO T2 commitments RIIO-T3 business plan Independent Stakeholder Group 	All stakeholders
5	Future of our network	<ul style="list-style-type: none"> Our next business plan Beyond 2030 System Planning Legislative frameworks 	Ofgem, Mission Control, DESNZ, NESO, local authorities, elected members, UK and Scottish Government, generation developers
6	Customer engagement	<ul style="list-style-type: none"> Customer connections Quality of connections 	Connections customers, industry groups, Ofgem, Government departments
7	Digitalisation and innovation	<ul style="list-style-type: none"> Digitalisation Innovation 	Employees, Ofgem, innovators, industry partners, website users, connections customers, transmission operators
8	Engaging our people	<ul style="list-style-type: none"> Career opportunities Engaging employees 	Education providers, skills development organisations, employees, future workforce

How you want to engage

You told us you value:

- ✓ Our regular email updates
- ✓ Our in-person meetings in accessible venues
- ✓ Our timely, transparent responses to questions
- ✓ Our regular website updates

We've shared this feedback with our internal teams to continue embedding these values into future planning. 99% of respondents are happy to continue receiving updates. Thank you for your ongoing interest.

We remain committed to broadening participation and will continue to explore new ways to reach underrepresented voices.



Accessing this document

We understand the value of involving diverse groups of people in our work and the importance of being accessible and easy to deal with. If you would like a printed copy of this document or require it in an adapted format, such as large print, please get in touch so that we can accommodate your preferences.

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Requesting information

If you are unable to access our [website](#) or reach us via [email](#) and require information about our Products and Services, please call our **External Relations Team on 0345 0760 530** or write to: **SSEN Transmission | Grampian House | 200 Dunkeld Road | Perth | PH1 3GH**



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