



Scottish & Southern  
Electricity Networks

TRANSMISSION

Your Plan, Our Future: RIIO-T2

[www.ssen-transmission.co.uk](http://www.ssen-transmission.co.uk)

RIIO-T2

STAKEHOLDER ENGAGEMENT

AN OVERVIEW OF OUR APPROACH

# Stakeholders

## Identify, Classify, Engage

Every day, across all activities at every level of our business, we engage with people (our stakeholders) who have an interest, or are affected by what we do and how we do it. Naturally, not all stakeholders will be interested in, or affected by, every aspect of our activities. Our targeted engagement programme focuses on the most pertinent issue/s for each stakeholder group, to encourage active participation and ensure meaningful feedback.

## Identify Who are our stakeholders?



Transmission connected generation/demand



SHEPD and other utilities



Consumer representative groups



Governments



Contractors, consultants and supply chain participants



Landowners



Statutory consultees



National Grid and SP Energy Networks



Local authorities



Trade bodies



Developers



Regulator

## Classify Who should we inform, consult or collaborate with?



### Experts

Specialist knowledge or previous experience of the topic. Early and ongoing engagement largely through face-to-face meetings.



### High Impact

Potential activities directly and materially affect the individual, community or stakeholder. Early and ongoing engagement largely through face-to-face meetings and events.



### Bill Payer

Customer will incur the cost of the proposed activity: generator, DNO or electricity user. Research, modelling and direct / indirect engagement including surveys, focus groups, forums.



### Everyone

Transparency and use of 'networks' to extend reach. Best practice of others. Specific involvement from employees and investors.

## Engage What RIIO-T2 topics do we need feedback on?

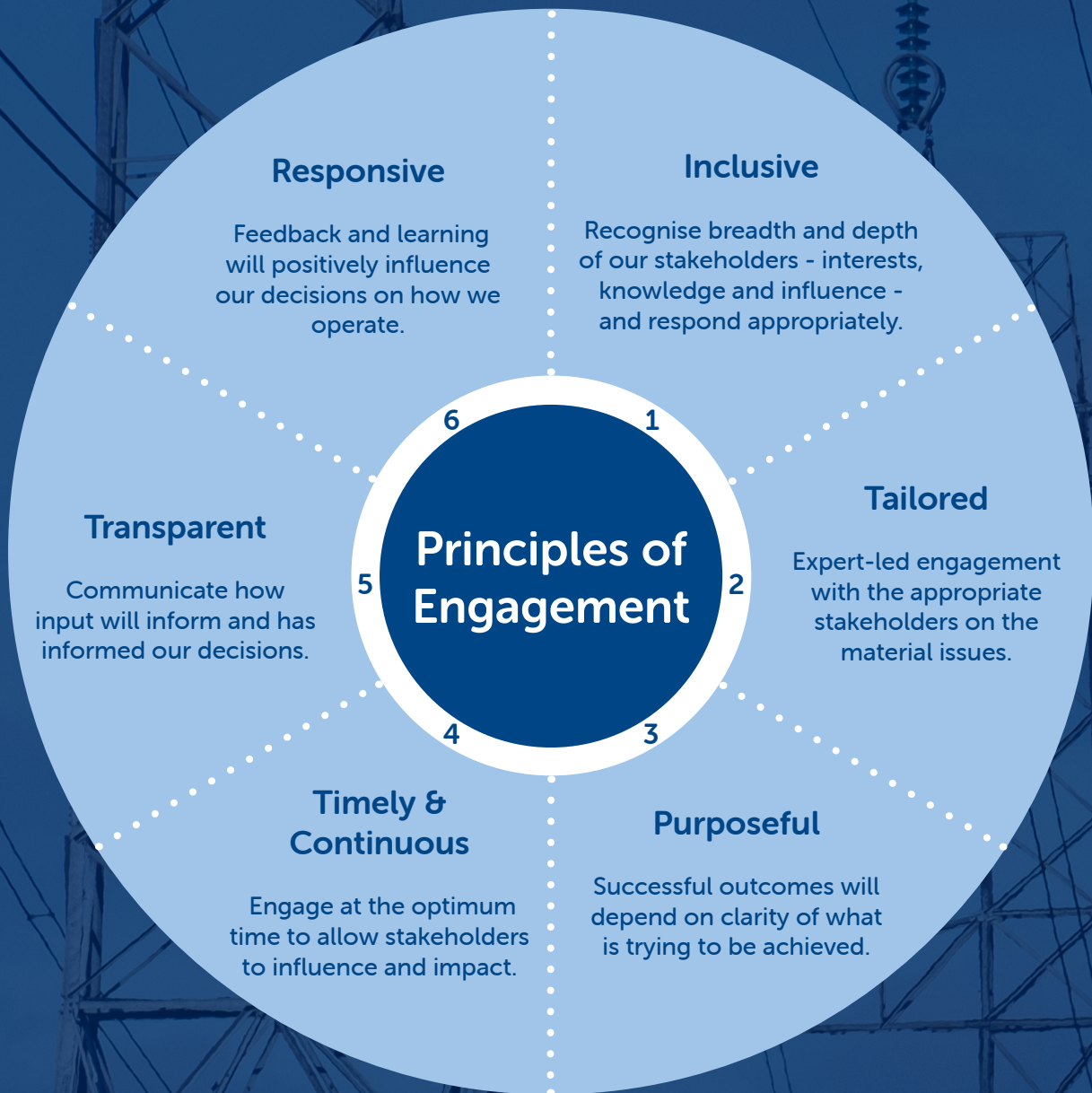
We are seeking stakeholder input to all aspects of our activities as the transmission network owner in the North of Scotland. The key areas where we anticipate stakeholders' views will determine our future activities and plans are:

- Long term strategic goals
- North of Scotland Future Energy Scenarios
- Energy network users' requirements
- Cost and Willingness to Pay
- Managing network risk
- New technologies
- Environmental Impacts
- Sustainability objectives
- Customer service
- Network Reliability and Availability
- Project development and construction
- The Connections Process

# Principles of Engagement

Inclusive, Tailored, Purposeful, Timely & Continuous, Transparent and Responsive

Our adopted engagement strategy is focussed on a six-point approach to stakeholder engagement and seeks to follow best practice set in AA1000 Stakeholder Engagement Standard.



## How can you get involved?

Talk, attend or write

Understanding our stakeholders' individual and collective requirements and seeking their feedback is extremely important in shaping our current and future business activities. Our stakeholders have told us that their preferred method of engagement is direct face-to-face meetings, and that it is also important that we make information about our plans and activities open and available through as many ways as we can. For RIIO-T2 we are also using a number of other contact methods, including surveys, focus groups and events, to try and reach as many of our stakeholders as we can so that their views are heard.



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## Feedback and Updates



Register for projects and policy updates via our website: [www.ssen-transmission.co.uk](http://www.ssen-transmission.co.uk)



Write to us or send us an email: [yourplanourfuture@sse.com](mailto:yourplanourfuture@sse.com)



Contact us through social media channels e.g. Facebook or Twitter: [@ssencommunity](https://www.facebook.com/ssencommunity)



Get in touch via your existing business contacts, or alternatively, via Alec Morrison, our Customer & Community Manager, on **07876 836 633**

## About us

We are part of Scottish and Southern Electricity Networks (SSEN), operating as Scottish Hydro Electric Transmission plc under licence and are responsible for maintaining and investing in the electricity transmission network in the north of Scotland.

We own and maintain the 132kV, 275kV and 400kV electricity transmission network in our licence area. Our network area extends over a quarter of the UK land mass across some of its most challenging terrain.

Our operating area is home to vast renewable energy resources and this is being exploited by wind, hydro and marine generation.

Working closely with National Grid, the GB transmission System Operator, we also enable these electricity generators to connect to the transmission system by providing a connection and allowing the electricity generated by them to be transported to areas of demand across the country.

As a natural monopoly, we are closely regulated by the GB regulator Ofgem, who determine how much revenue we are allowed to earn for constructing, maintaining and renovating our transmission network in the north of Scotland.

These costs are shared between all those using the transmission system, including generation developers and electricity consumers.



Fair Tax

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