

TRANSMISSION

RIIO-T2 STAKEHOLDER WORKSHOP

28 November 2018

Housekeeping





Phones and IT



Venue and Hospitality

Reflections on 2018

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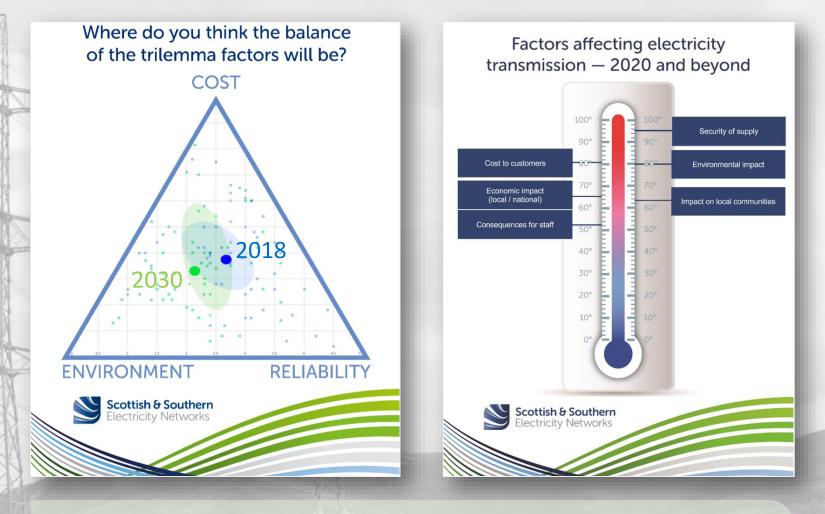
RECAP

Stakeholder Workshop 8 March 2018

How we engage with stakeholders ... we'll provide an update on our progress and next steps today

Key Performance Indicators ... we have since reviewed our current KPIs; and plan to consult on proposals in January 2019

What next for SHE Transmission ... we published our Sustainability Strategy in May and our North of Scotland Future Energy Scenarios in August. More on this today



The output from the March workshop was that the elements of the **Energy Trilemma** – security of supply, sustainability and affordability – remain in close balance. This has strongly informed the development of the SHE Transmission **Strategic Themes** for the RIIO-T2 period.

STRATEGIC THEMES

The purpose of SHE Transmission is to deliver value for electricity customers, society and shareholders by developing, owning and operating the transmission network in a safe, reliable and sustainable way





Use data efficiently to understand, predict and get the best network performance

Sector-leading Efficiency



Integrated approach to whole life development and operation, using risk-based engineering to deliver value

Stakeholder-led Strategy



Taking a whole system approach to network operation and development to meet current and future customers' needs

Leadership in Sustainability



Trusted partner of customers and communities, realising long term benefit for society, the economy and the environment

TOPICS Input to the RIIO-T2 Business Plan

Scottish GovernmentHow we engage with stakeholdersOur sustainability initiativesOur environmental initiativesOur innovation strategyQ&AExpert surgery sessions

Simon Gill Scottish Government



Simon Gill, Energy Engineer, Scottish Government

simon.gill@gov.scot

in <u>www.linkedin.com/in/simon-gill-energy/</u>

Electricity Networks and the Scottish Energy Strategy

SHE Transmission Stakeholder Workshop, 28 November 2018



Our Challenge

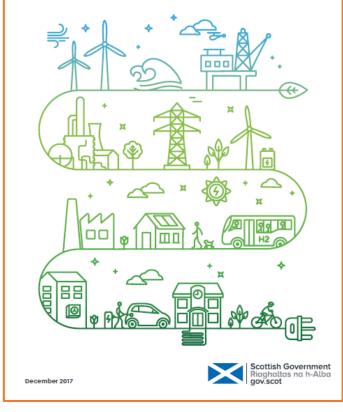


OUR VISION A FLOURISHING, COMPETITIVE LOCAL AND NATIONAL ENERGY SECTOR, DELIVERING SECURE, AFFORDABLE, CLEAN ENERGY FOR SCOTLAND'S HOUSEHOLDS, COMMUNITIES AND BUSINESSES.

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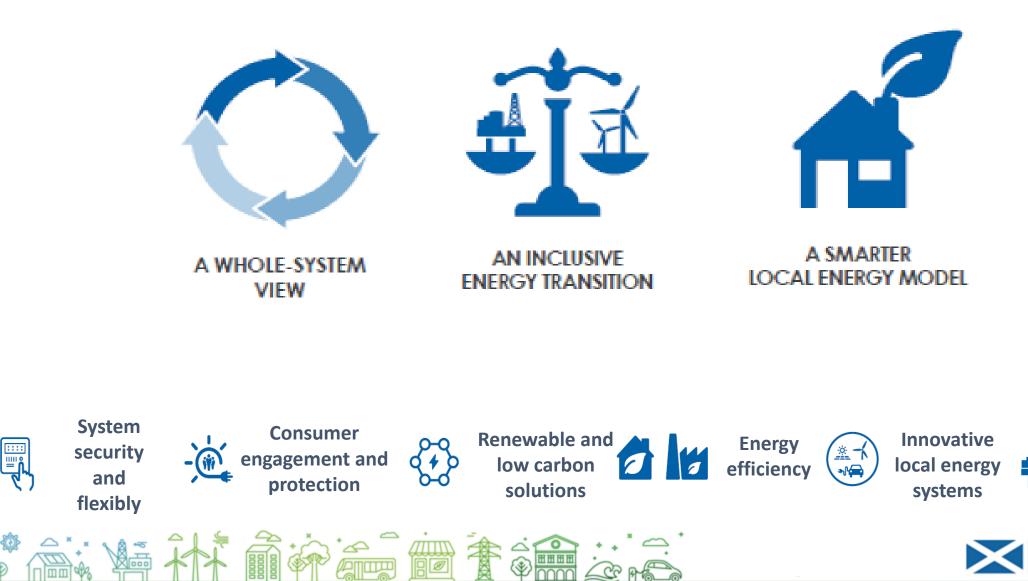
Scottish Energy Strategy: The future of energy in Scotland



Our challenge ...



Our Challenge



Scottish Government Riaghaltas na h-Alba gov.scot

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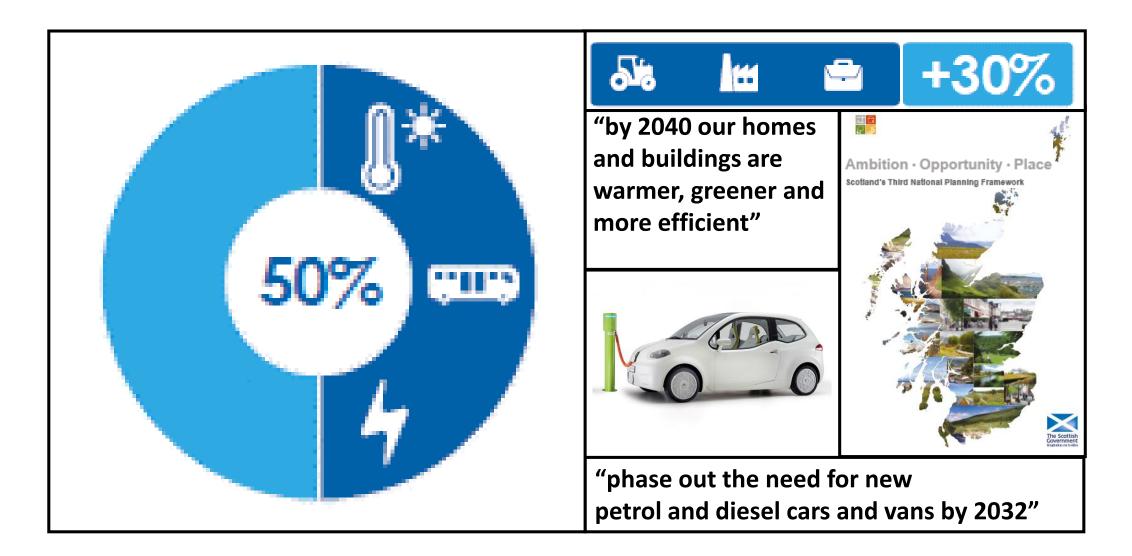
Oil and gas

industry

strengths

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Our Challenge





OE



7.6 GW in Scotland 13.0 GW in Britain

We can run the system without Coal!



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7.6 GW in Scotland A 9 MW wind turbine

We can run the system without Coal!





7.6 GW in Scotland A 9 MW wind turbine

An electric car that can drive 500 km + without recharging



OE



Grid scale battery energy storage

A 9 MW wind turbine

An electric car that can drive 500 km + without recharging



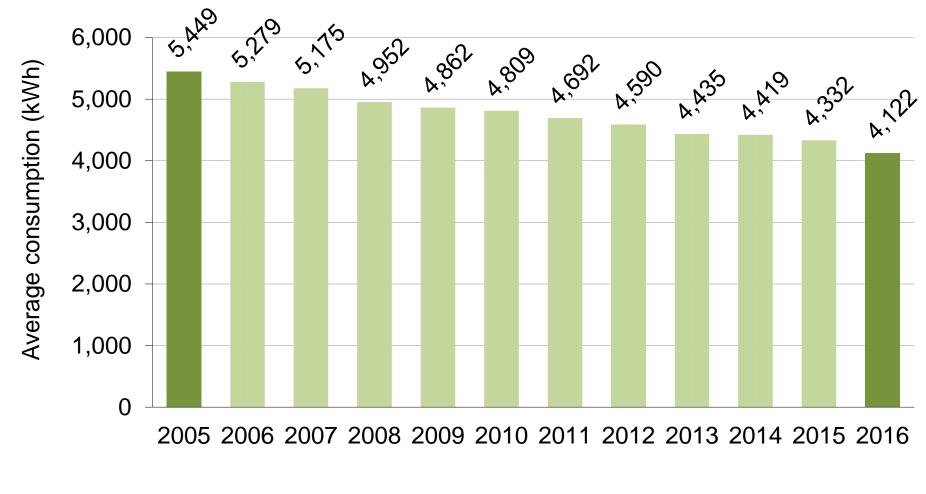
The ELECTRICITY NETWORKS deliver 31,000 GWh per year to consumers in Scotland, and meet a peak demand of approximately 5.5GW Approximately £1.2 Billion is spent RUNNING AND INVESTING in the Electricity and gas networks in SCOTLAND EACH YEAR

Electricity valued at £2 Billion in

wholesale terms was injected onto the electricity networks in Scotland

ELECTRICITY GENERATED IN SCOTLAND in 2017 had a Carbon intensity of well under 100 g CO2 per kWh

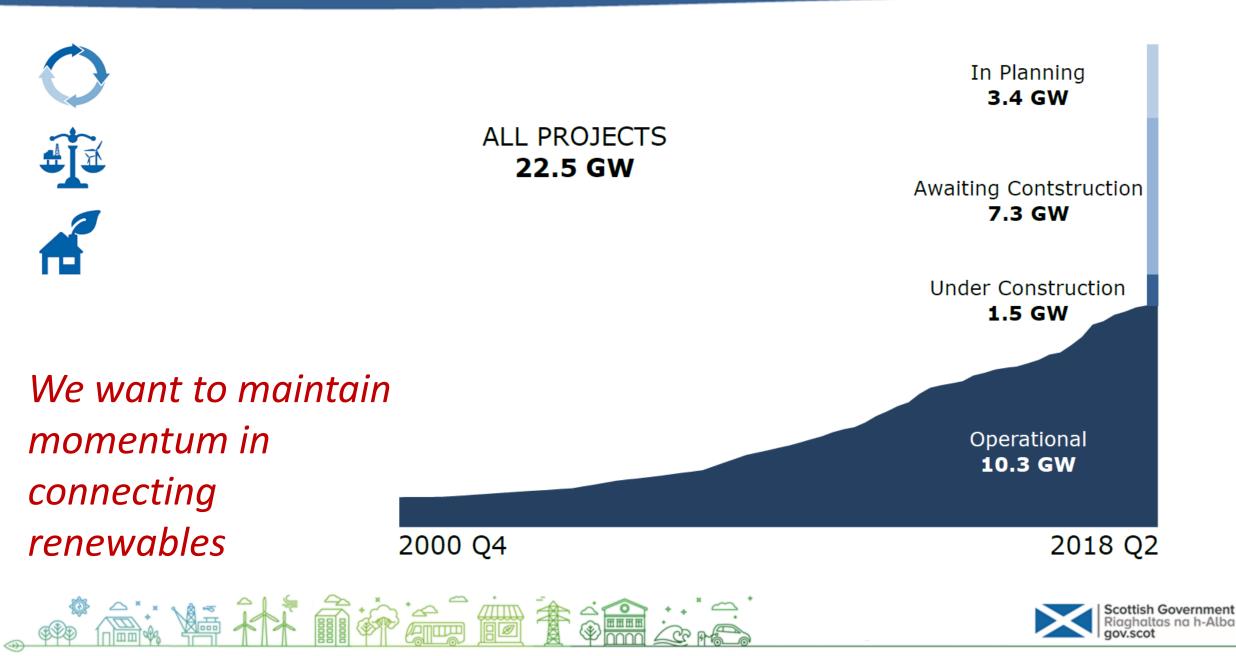




We have a focus on energy efficiency

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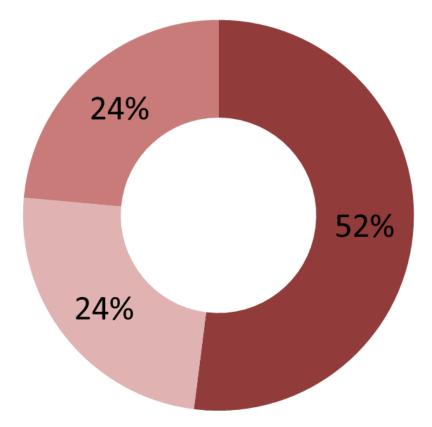
Looking forward





There is potential for electricity demand to grow substantially over the next decade HeatTransport

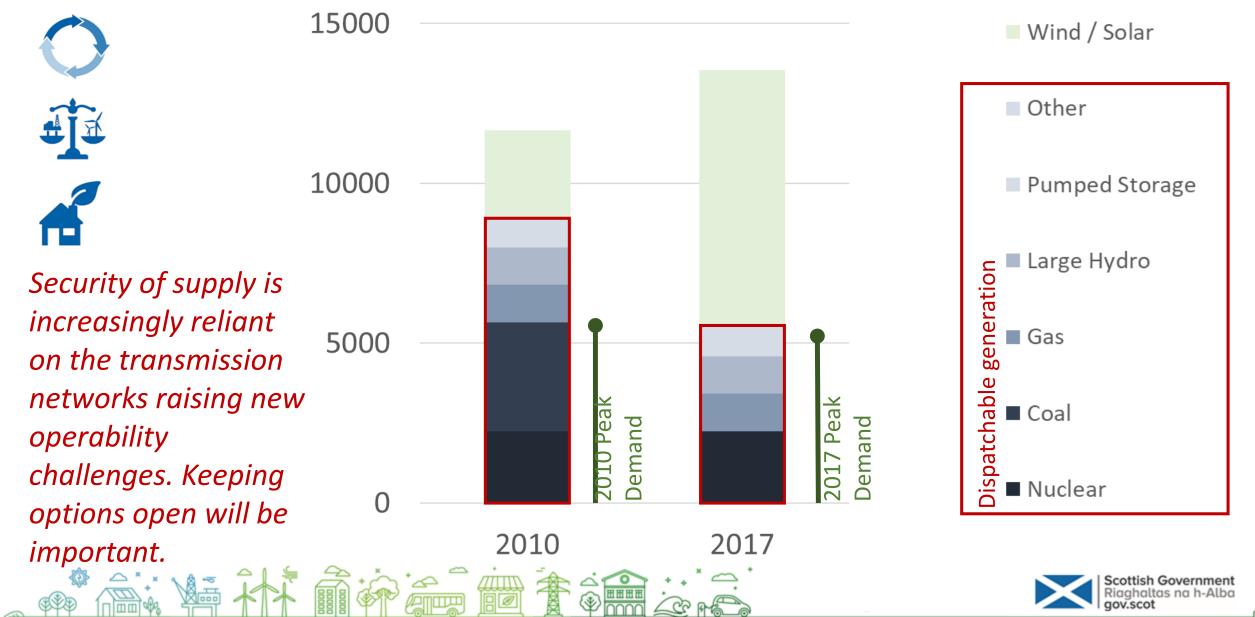
Electricity





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Securing Supply for Scotland



By 2030 Our vision for Scotland's electricity networks

Scotland's CONSUMERS, economy and society are at the heart of our energy systems

Decisions which considers the impact on all consumers

A Secure and resilient transmission network and System,

New, efficient transmission infrastructure that ensures we can meet our renewable energy ambitions







 \bigtriangleup *

in www.linkedin.com/in/simon-gill-energy/



How we engage with our stakeholders Christianna Logan

How we engage with our stakeholders

Principal customers and stakeholders

Transmission connected generation/demand

SHEPD and other utilities

- Local authorities
- Governments

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- Contractors and supply chain participants
- Landowners
- Statutory consultees
- National Grid and SP Energy Networks
- Consumer representative groups
- Trade Bodies
- Developers

Regulator





Consultants

How we engage with our stakeholders

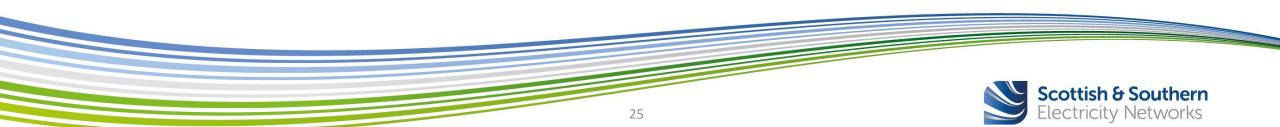


We apply the results of our engagement in three ways

3 in the development of policy and strategic development plans;

in our forward planning; and

in day-to-day operations.



SHE Transmission stakeholder engagement - What's the problem?

Across the board SSEN are very good at communicating *Connections customer* Customer satisfaction 8/10^{*}

My experience with SSEN ranges from excellent to horrendous! *Connections customer* SHETL have an engagement strategy in place, but little evidence that this is driving a culture of engagement which is being embedded in the business.

...the panel found limited evidence that stakeholder engagement is having an influential role in strategic planning and operations. Ofgem engagement panel

* Based on customer satisfaction survey score



Current approaches - Project engagement



"SHE Transmission has been very reliable locally and have been very communicative with the local community"

Local authority representative

"In terms of engaging with communities, SSEN are doing a good job. However, they need to act on feedback from these events. "

Energy company



Current approaches - Strategic engagement





Engagement outcomes



Now we need to figure out how to

Best Tailor topics & methods

Demonstrate influence

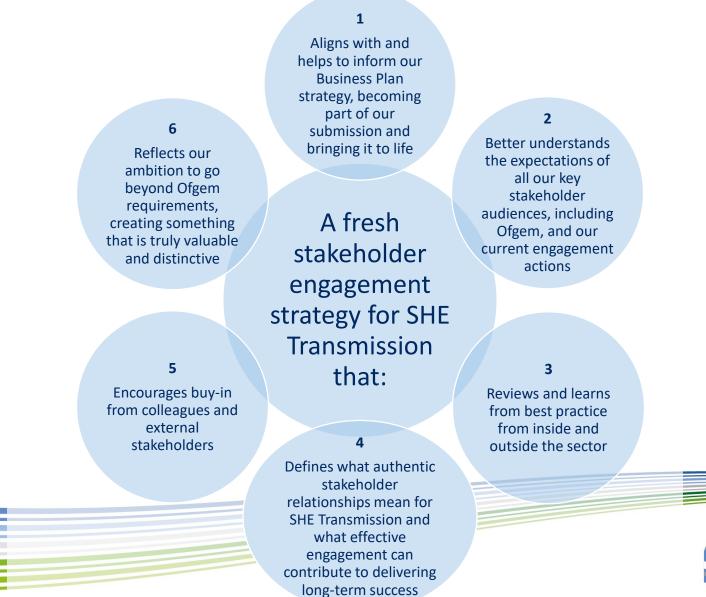
Include end consumers

Build this into our



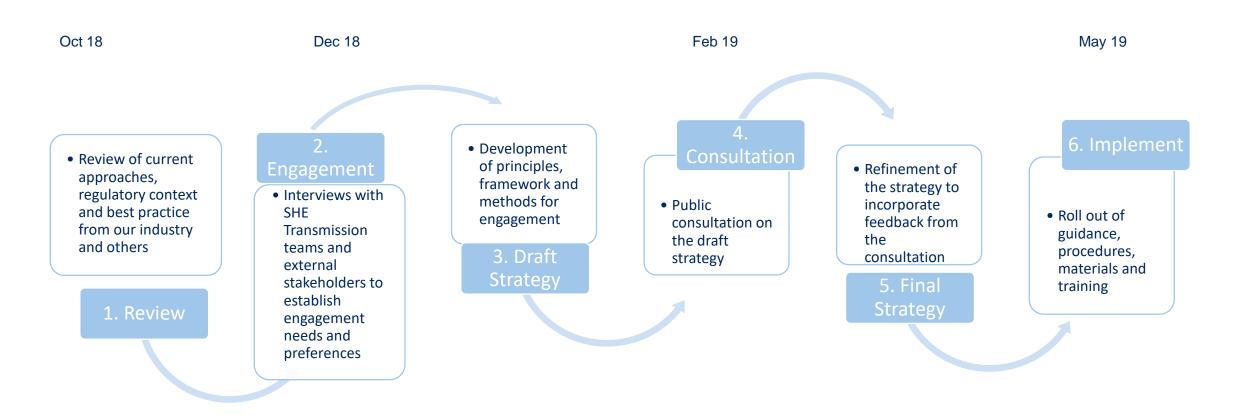


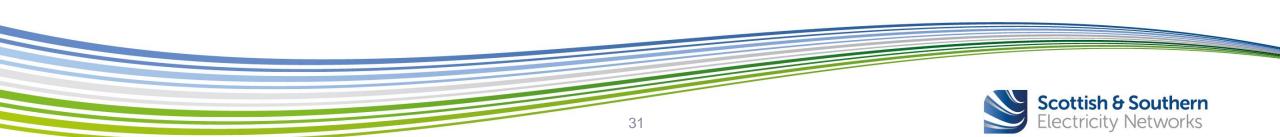
Developing a new strategy for stakeholder engagement





Developing a new strategy for stakeholder engagement





Lessons from the water sector

- Ofwat has championed enhanced customer/stakeholder engagement
- PR19 is raising the bar in this area and we see the language Ofwat pioneers flowing into energy discussions
- All water companies have upped their game in this regard compared to their last price control, with some being genuinely innovative
- The end consumer features heavily in their engagement and Business Plans
- All of the companies had substantial support from external parties, with expertise in consumer engagement



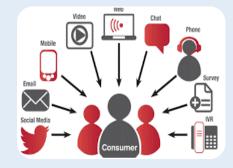
Lessons from the water sector - who





Lessons from the water sector - how









Engagement toolboxes included behavioural change programmes, partnerships and innovation Water companies have as many as 38 different engagement channels including focus groups, online forums, social media sweeps and traditional surveys Customer forums, deliberative events and gamification are effective ways of engaging end consumers on complex issues and explaining tradeoffs in decision making Monetising the benefits of social return on investment helped customers understand impacts beyond costs on bills



Our Sustainability Initiatives Alex Sutton

The Big Picture







Our Approach: Transmission Sustainability Strategy



Our new stakeholder-led 'Transmission Sustainability Strategy' finalised in May 2018, and Sustainability Report 17/18, can be found at this link: <u>www.ssen-</u> <u>transmission.co.uk/sustainability-</u> <u>and-environment/sustainability-</u> <u>strategy/</u>

Next Steps: Develop and implement an action plan (short/medium and long- term) by the end of 2018 for delivering these ambitions. Leadership in sustainability





Consultation: Help focus our approach for RIIO-T2 and prioritise our Sustainability Action Plan.



Areas for Consultation

- 1. Optimising Resources: *performance expectation*.
- 2. Mitigating Climate Change: *priority areas for carbon reduction.*
- 3. Supporting Thriving Communities: effectiveness of resilient community fund for SHE Transmission.
- 4. Communicating our Sustainability Plan: *format for presenting our sustainability action*



plan

1. Optimising Resources

Our Commitment: Managing resources to maximise sustainability.

Seeking to keep resources in use for as long as possible, extract the maximum value from them whilst in use, then recover and regenerate products and materials at the end of each service life.

Initiatives

Strategic stores allowing re-use of materials

Reuse of resources while upgrading infrastructure

Using more sustainable resources in construction

Resource Efficiency

Minimise Waste

Sustainable Materials



USTAINABILITY Ambitions

Strategic focus

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1. Optimising Resources

Our Commitment: Managing resources to maximise sustainability.



Minimise Waste – *example priorities*

- Reduce waste generated
- Increase the percentage of waste recycled
- Zero waste to landfill (excluding compliance waste)
- Reduce single-use plastics waste

Resource Efficiency – *example priorities*

- Reduce material use (e.g. steel, aluminium and copper)
- Reduce water consumption
- Reduce carbon content of construction projects
- Reduce chemical use

Sustainable Materials – *example priorities*

- Materials recycled content
- Life Cycle Assessments
- Responsible sourcing

Others?



USTAINABILIT

2. Mitigating Climate Change

Our Commitment: To manage resources over the whole asset lifecycle, working towards a science based greenhouse gas target.



Initiatives

Understanding resilience to different warming scenarios

Adopting a Science Based Target for our own greenhouse gas emissions

Reducing SF₆ emissions

Reducing our Business Carbon Footprint

Reducing our Business Carbon Footprint

Our reporting and data collection strategy is improving year on year, and as a result the reported improvements in meeting carbon reduction targets are likely to be countered by the greater amount of data collected.

This can be seen in the increased inclusion of contractor emissions within the Transmission Business Carbon Footprint (BCF). However, we have improved performance throughout the RIIO-T1 period, evident in a 9.3% reduction in our reported BCF between 2016/17 and 2017/18, bringing the total reduction since the start of the price control period in 2013 to 38.7%.

Some of the key elements of our BCF include the GHG emissions outlined below.

41

Data gathered ²		2017/18	2016/17
Building energy usage (tCO2e) (Buildings electricity, Buildings other, Substation electricity)	Scope 2	3,604.2	2517.85
Business transport (tCO ₂ e) (Road, Air and Rail)	Scope 3	814.6	652.86
Operational transport (tCO ₂ e) (Road, Air and Rail)	Scope 1	13,764.2	5230.62
Fugitive Emissions (tCO ₂ e) (Sulphur Hexafluoride - SF ₆)	Scope 1	7,452.0	5759.74
Electrical losses (tCO ₂ e)	Scope 3	87,000.92	110,004.3



Climate

business

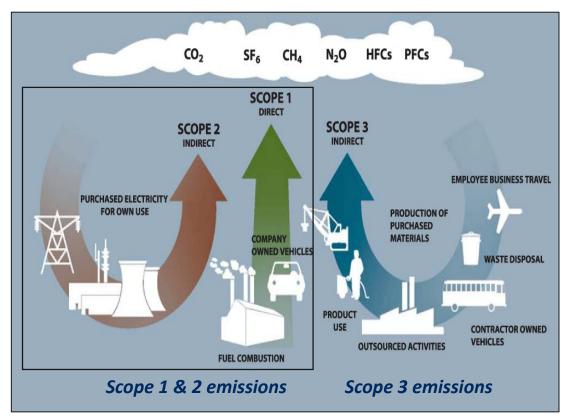
change and

resilience and reducing our

greenhouse gas emissions

2. Mitigating Climate Change

Our Commitment: To manage resources over the whole asset lifecycle, working towards a science based greenhouse gas target.







DRIVING AMBITIOUS CORPORATE CLIMATE ACTION

GHG Protocol Scope 1, 2 & 3 Emissions

Control	Scope 1 - Emissions from operations that are owned or controlled by the reporting company.
Direct Co	Scope 2 – Emissions from the generation of purchased or acquired electricity, steam, heating, or cooling consumed by the reporting company.
Less Control	Scope 3 – All indirect emissions (not included in Scope 2) that occur in the value chain of the reporting company, including both upstream and downstream emissions.



3. Supporting Thriving Communities

Our Commitment: To maximise the local social and economic benefits of our investments.

Maximising
the benefit
that local
communities
receive
from project
investment,
community
support
investment
and local
volunteering.

Strategic focus

Initiatives

Giving back to local communities

Using local supply chains

Helping communities become more resilient

SSEN Resilient Communities Fund

Stakeholder consultation on criteria and scope of the fund







3. Supporting Thriving Communities

Our Commitment: To maximise the local social and economic benefits of our investments.

Supporting communities through our SSEN resilient communities fund.

What does the fund support?

The fund provides grants of between £1,000 and £20,000 to support projects across the North of Scotland that achieve one of the following criteria:

- 1. Vulnerability To protect the welfare of vulnerable community members through enhancing their resilience and improving community participation and effectiveness.
- 2. Resilience for Emergency Events to enhance community facilities, services and communication specifically to support the local response in the event of a significant emergency event.

The Resilient Communities Fund is used to support projects that will help the communities during extreme weather events or when electricity supply is lost across the North of Scotland. Examples of support include: emergency resilience hubs, satellite phones and resilience vehicles.

Around £256,000 awarded to local communities in 2017/18. Future years will vary depending on the value of Stakeholder Engagement incentive we receive.





4. How should we communicate our Sustainability Action Plan?

Our Action: Develop a short (2018-2019), medium (2020-2021) and long term Action Plan (2021+) for delivery of targets and new approaches.





3. Summary Narrative Report: stating what we are doing and what we are going to do. (example from Yorkshire Water)

2. We protect and enhance our rivers, surface water and ground water bodies Our targets for this area an

5.Year Objective To fully understand and manage our assets and their impact on the en 2013/14 Target Seven river catchment systems with plans in place

 1.6 serious pollution incidents per 10 000 km of s 2014/15 Target PR14 plan for key mers for the Water Framework irective (WFD) River Wiske sustainable catchment planned. Specific pollution reduction targets for all categories of incidents

2017/18 Target Targets to be set after Ofwat determination of our business plan for the period 2015-2020 (known as PR14).

What we're doi River catchment plans

During AMP5 we've carried out extensive investigat to understand our impact on the river, surface water and ground water environments. This allows us to relate our impacts to the WFD compliance targets for water bodies, achieve Good Ecological Status or Good Ecological Potent for heavily modified water bodies. Both of these standards seek to return water bodies to near natural conditions. In the Humber River Rasin this is dependent on many factor like pollution from agriculture, mines, drainage from town

and cities and waste water, as well as invasives and changes to natural level or flow. For an example of this, see our Don Catchment Pilot C

Through PR14 and the National Environment Programme (NEP) we've developed an agreed programme of solutions which will contribute to achieving 'Good' status for water bodies in the Humber Basin. This accounts for a significan component of our Investment Programme within PR14. Click here O for more information on our

Our Environmental Quality investment programme for AMP6 Meeting the obligations of the Water Framework Directive Taking responsibility for Combined Sever Overflows

 Investing in catd ent for Drinking Wate

Protected Areas



Pollution

Pollution caused by our assets can have a large impact on the health of rivers, surface water and groun tion with and damage our reputation with regulators Pollution can come from a variety of assets

 Water and waste treatment works Clean water distribution mains

Sewers and sewerage pumping station

We measure our number of pollution incidents based on KPI's introduced by Ofwat and the EA in 2012 (which inclu 2011 performance). Our figures can be o rest of the industry and are scored red (w rage), amber (average) or green (better than a Click here 🔿 to see details of EA Pollution Inciden

Click here O to see the Water Pollution Performance Figures for 2011 & 2012 We recognise that this is a significant area for imp

and are implementing new pollution reduction plans in 2013 and will report on this in 2014. Click here O to read our Telemetry Enhancements Project

What we're going to d By the end of 2014/2015 we'll understand how the environmental health of our rivers needs safeguarding and improving to help us effectively deliver our plans from April 2015. To do this we will have:

Commenced engagement with partners to delive PR14 river improvements in an innovative way

Inderstood the links between our activities and the risks we pose to the river environment ditigated those risks by developing risk-based asse

reliability and criticality plans Developed our long-term investment planning strategy

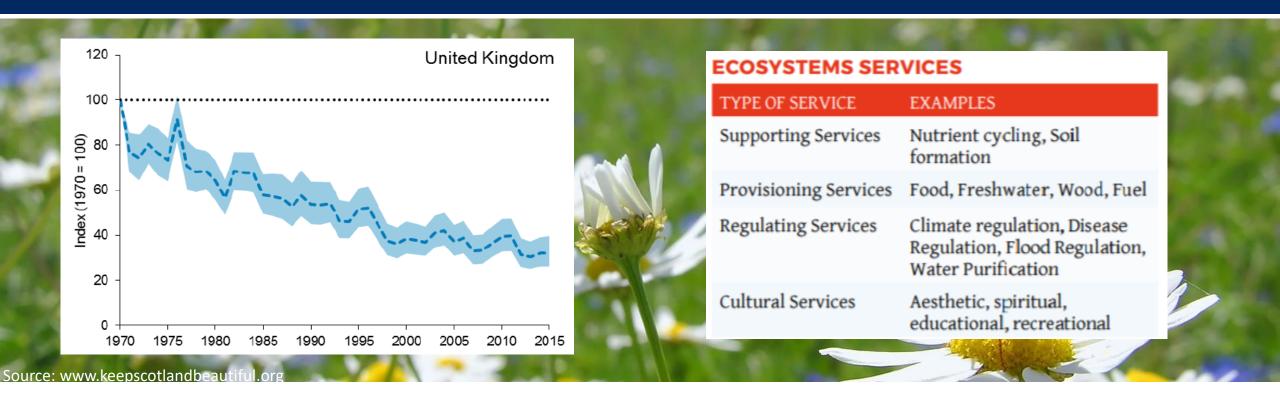
 Taking responsibility for biodiversity and fish passage (our land and asset



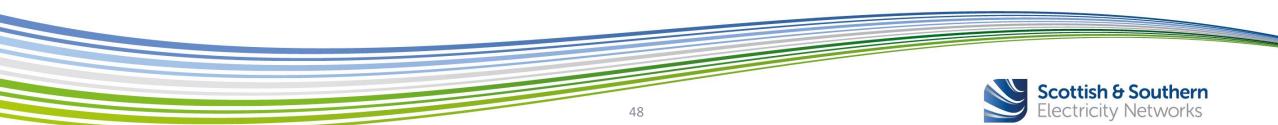


Our Environmental Initiatives Richard Baldwin

Biodiversity



'Development that leaves biodiversity in a better state than before'



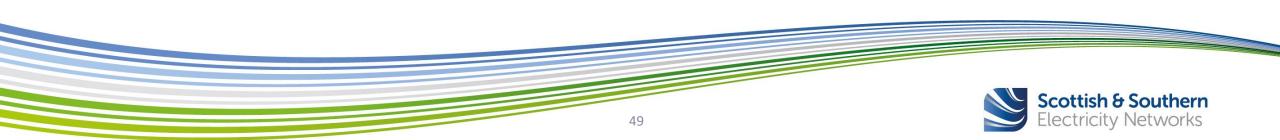
Current commitments:

- "No net loss" on projects consented from 2020
- "Net gain" on projects consented from 2025
- Collaborate to improve biodiversity on existing assets

• Marine –limited stage of development



Thurso South Substation

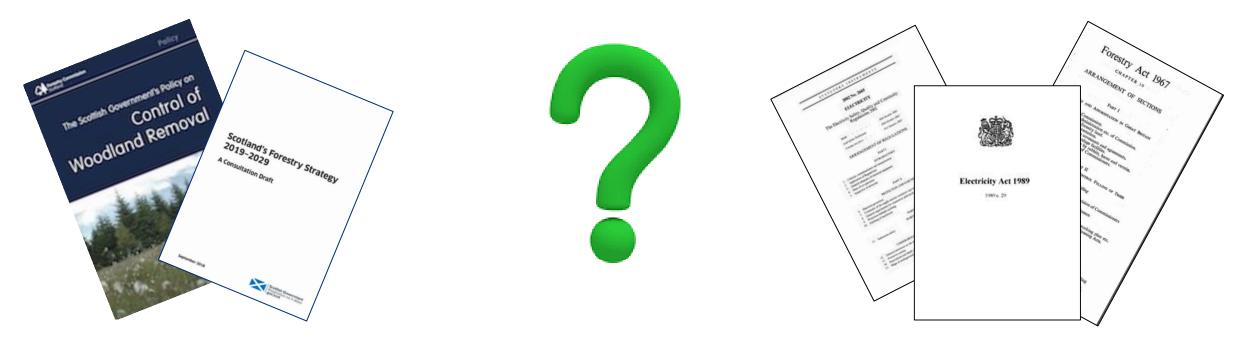


Resource

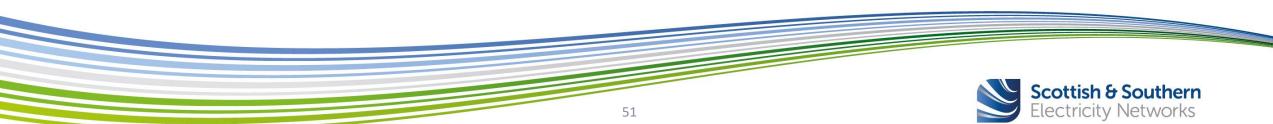
- Biodiversity
- Climate change mitigation
- Flood management
- Recreation
- Product
- Socio economic

Policy/Strategy

Legislation



Efficiency – safeguard the energy consumer



Current position: Avoid Route and site selection Minimise Micro-site **Regenerate old wayleaves** Restore **Replace out with 'Operational Corridor'** Offset 'Significant' environmental effect (EIA)



Future position?

• Actively promote no net loss of 'native' and 'nearly-native' woodland for new projects"

By

- Regeneration of old corridors
- Managed regeneration of new corridors
- Supporting local woodland schemes

Native

50% native species in canopy

Nearly-native 40-50% native species in canopy

Ancient Scottish Ancient Woodland inventory (excl. land replanted with non-natives)

(Scotland's Native Woodlands 2014 – Forestry Commission Scotland)

In RIIO T2, this could cost the consumer up to £2.5m





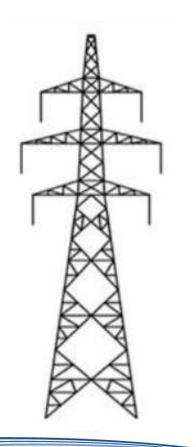
	Overhead	Underground		
Cost	Most economical	Up to 20 times greater		
Faults	Higher number (typically 24hrs to repair)	Lower number (typically 3+ weeks to repair)		
Flexibility	High potential for future upgrade	Low potential for future upgrade		
Landscape & Visual	Highly visible	Impacts limited to changes in vegetation		
Hydrogeology /Habitats	Lower direct impact (small footprint)	Higher direct impact (groundwater, habitats)		
Ornithology	Collision risk	No collision risk		



Current position:

Our preferred approach is an overhead line:

- Efficient (lower cost)
- Flexible future uprating
- Faults return to service
- Where through EIA there are significant effects:
 - Consider UGC





VISTA

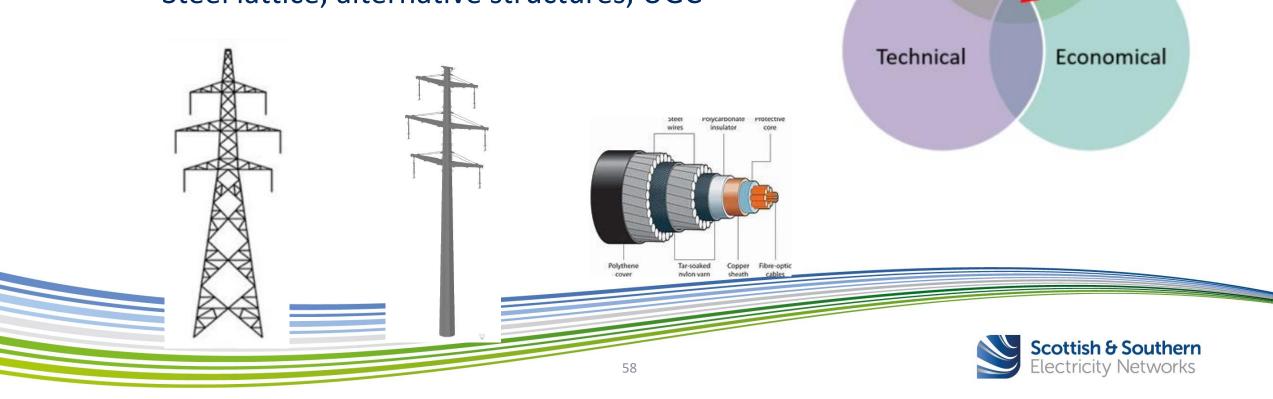
- £500m Ofgem fund
- Reduce visual impact of existing assets in National Parks/NSAs
- 4 underground cable projects (£55m for 20km)
- 6 landscape projects (£2.5 for planting and tower painting)



https://www.ssen-transmission.co.uk/sustainability-and-environment/vista/

Future position?

- Publish technology options position statement
 - No preference for technology type
 - Steel lattice, alternative structures, UGC



Optimal option

Environmental

Oil management



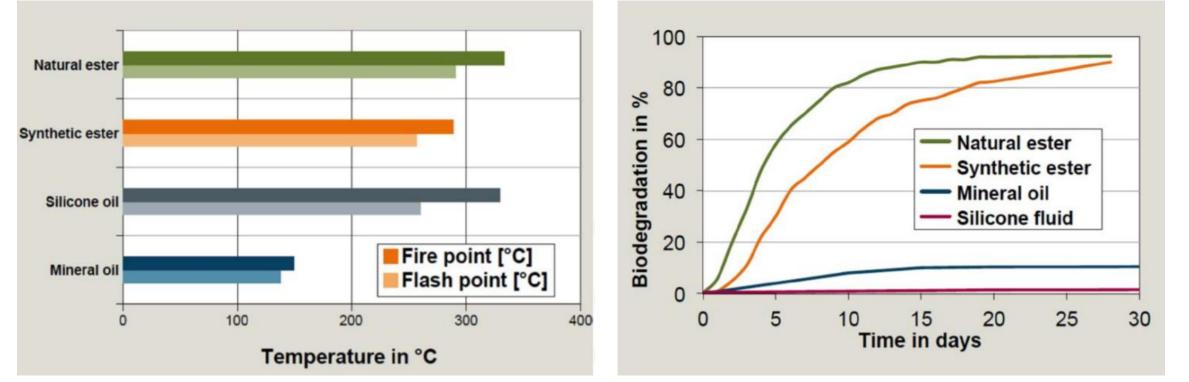


SSEN significant holdings

- Transformer/reactor oil
- Fuel Oil
- Oil filled cables
- Lubricant/plant

Oil management

Transformer - Ester Based alternative



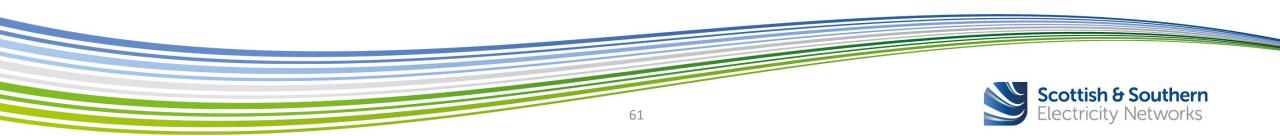
Source: Seimens – Alternative Transformer Fluids, 2018



Transformer Comparison

Transformer (typical)	Oil capacity (litres)	Typical cost (3)	Synthetic ester cost differential
132/33 kV (120 MVA)	31,000	£700,000	21% increase
275/132kV (480 MVA)	84,000	£2,000,000	15% increase

N.B. Reduced mitigation requirements will further reduce differential (fire)



Current position:

Historical sites

- Examples of 'unbunded'
- Ad-hoc identification and management of contaminated land

53% of our transformers were installed before 2006*

*Oil storage regulations 2006

New sites

- Design and maintenance specification (bund, SuDS, oil interceptors)
- Agreed with SEPA
- Not using Synthetic Ester fluid



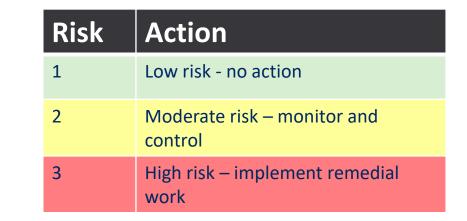
Future position:

Baseline legacy substation risk

 Asset condition/contamination/refill frequency/pathway/receptor)

Install synthetic ester fluid in transformers

- New (or asset replacement) at high risk sites (132kV)
- Technical (e.g. Fire risk)
- Environmental (pathway/receptor)





Innovation Strategy David Paton



Next Steps and Opportunities

SHE Transmission Innovation Definition

Identify and prove **ways of working which are** new **to SHE Transmission** for the **long-term benefit** of our Customers, our Stakeholders and Ourselves.

The Electricity Industry is changing in response to evolving Government Policy, Energy Trilemma, new Technology and Customer choice.

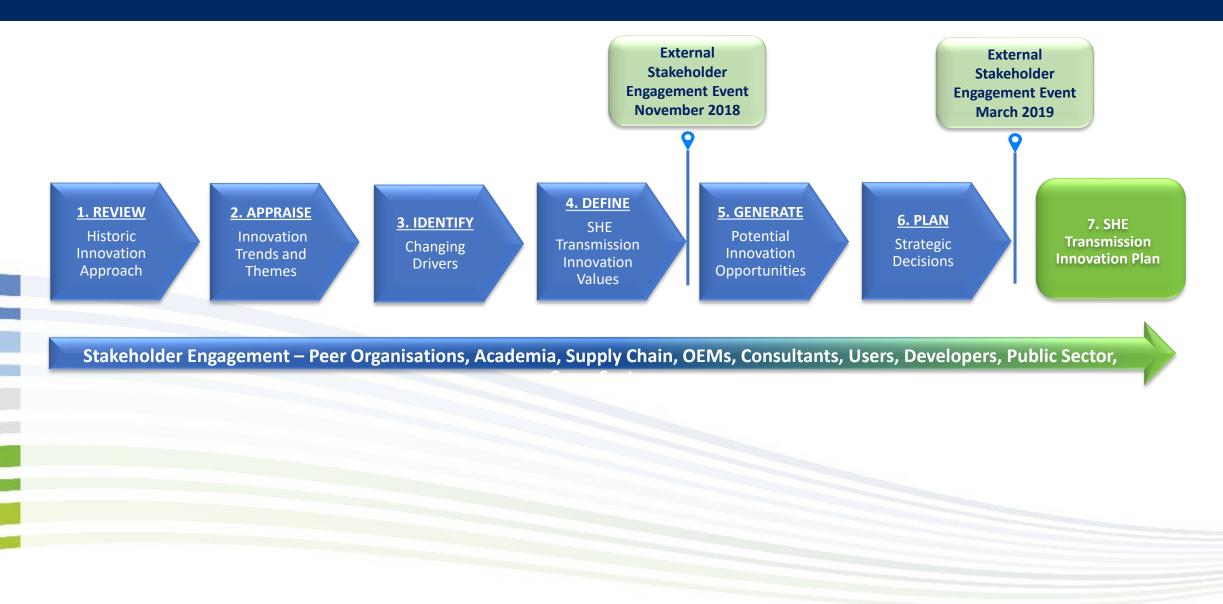
Industry Trends

- 1. Shifting power-generating sources
- 2. Customer choice and changing energy demands
- 3. Evolving policy landscape
- 4. The Smart, Flexible Energy System and the DSO transition
- 5. Uncertainty and choices for the electricity network companies

Innovation Themes

1. Network improvements and system operability	P
2. Transition to a low carbon future	
3. New technologies and commercial evolution	Ś
4. Customer and stakeholder focus	íĵì
5. Safety, health and environment	Ś

Innovation Strategy Development



Innovation in Practice

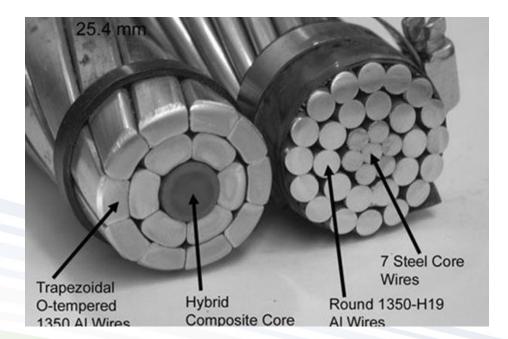
RIIO-T1 Innovation



Business as Usual Funded

- HVDC
- Station Bus to IEC 61850
- ACCC Conductor
- Geographical Information System
- Cyberhawk
- Alternative Approach
- Flexible Connections

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3rd Party Funded

- Multi Terminal Test Environment
- NeSTS New Suite of Transmission Structures
- RAINMAN

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• Dynamic Line Rating

Innovation Landscape







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<u>3. IDENTIFY</u> Changing Drivers

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Internal - (SSE and SSEN)

External - OFGEM, ENA and more..)

Scortish & Southerr revenue ou categories hereiting categories







θ	Safety	fiftenet cale, we don't do it.
V	Service	We are a miniparty instances can only re-
Ľ	Efficiency	We too is on what mallers
۵	Sustainability	We do through respondibly to and long-termination
φ	Excellence	We continuelly improve the way we do things.
-	Teamwork	We work togethes, respect each other and make a difference.

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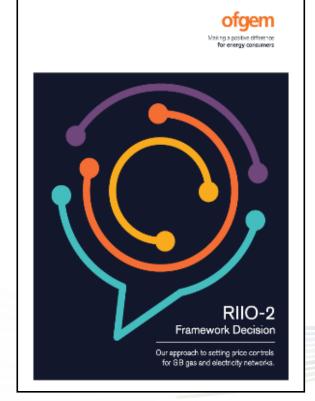
Ofgem Reforms

3. IDENTIFY Changing Drivers



Innovation Decisions summarised below:

- Fund majority innovation through Business as Usual
- Focus innovation stimulus funding on projects which support the energy transition
- Greater coordination with other public sector innovation funding
- Increased third party involvement in network innovation project



SHE Transmission Innovation Principle

<u>4. DEFINE</u> SHE Transmission Innovation Values



SHE Transmission Innovation

Values

SUSTAINABLE AMBITIONS Committed to smart, sustainable energy future

RESPONSIBLE INNOVATOR Be an agile, responsive and future facing Innovator

COLLABORATIVE

EFFORTS

Form partnerships

to drive

innovation

ATOR agile, ve and facing ator Stakeholder needs at heart of our innovations

PEOPLE FOCUSED

Engage right people

at right time

DELIVER EFFICIENTLY

Provide best value through continuous improvement <u>4. DEFINE</u> SHE Transmission Innovation Values

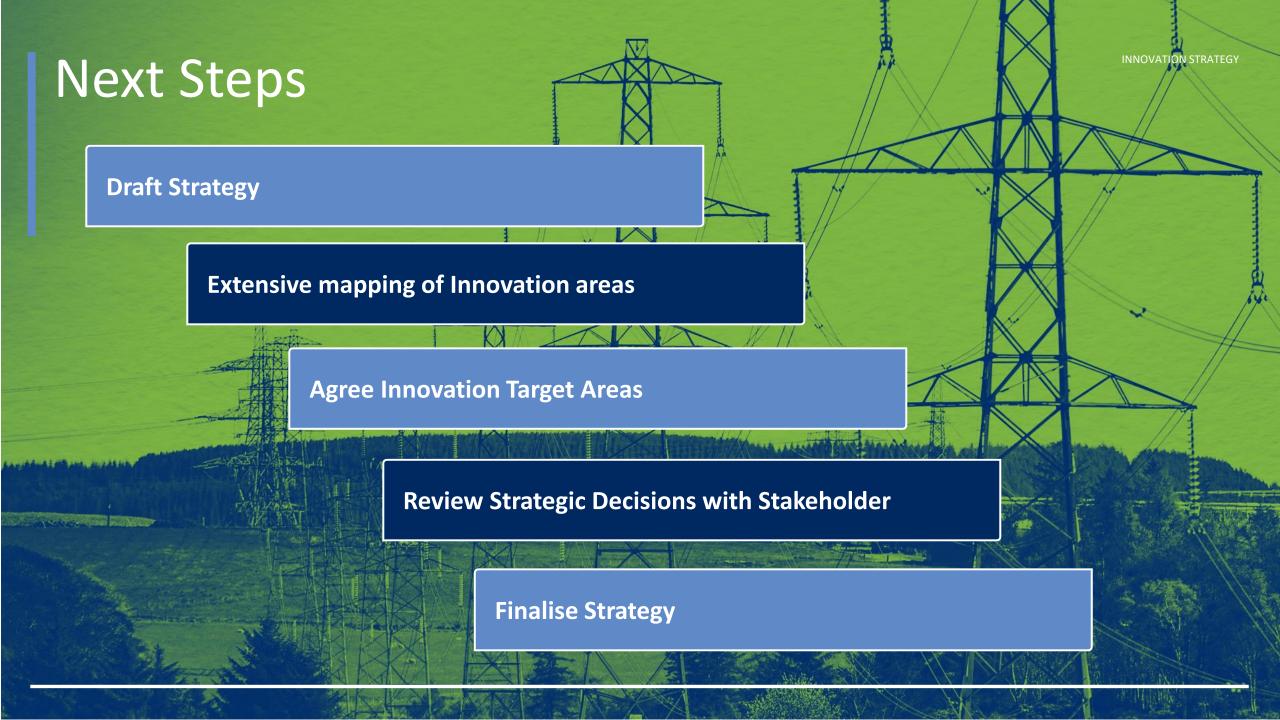
What areas could we look to focus our efforts in?

5. GENERATE Potential Innovation Opportunities

a. Network improvements and system operability	b. Transition to a low carbon future	c. New technologies and commercial evolution	d. Customer and stakeholder focus	e. Safety, health and environment
Network Automation	Distribution System Operator Transition	Alternative Construction Methodologies	Accelerated Connections	Alternative Asset Inspection Methods
Maximise Asset Life	Energy Storage Network Integration	Adoption of New Market Models	Flexible Customer Connections	Environmental factor
Digital Substation Evolution	Whole System Considerations	Deployment of New Technologies	Provision of Data	Advanced Materials in Design and Construction

<u>6. PLAN</u> Strategic Decisions

	Optimise Core Business	Enhance Core Business	Disrupt Core Business
	 ✓ Incremental improvement ✓ Enabling and not blocking ✓ Following best practice ✓ Implementing new policy 	Networks √Working within existing	 ✓ No holds barred ✓ Driving Ofgem ✓ Future Customer focused ✓ Heading for procedural change ✓ Steering national & international policy
	Decision Alue	Decision Alue RISK	Decision Alue RISK
SF6 Replacement Strategy	Install SF6-free equipment on new (132kV) projects	Replace SF6 in all existing GIB (where market ready)	Remove X% of SF6 AIS CBs and replace with SF6 free alternative



Morning wrap-up Dave Gardner



Afternoon expert surgery sessions

The Connections process (Alex Stuart)

Innovation (David Paton)

Sustainability (Alex Sutton)

Environment (Richard Baldwin)